

CONTACT STATE - ACCEPTABLE USE POLICY

- 1.1 This Acceptable Use Policy (as updated from time to time) is incorporated into the Contract between us and you (as defined in the Contact State Terms of Service). It governs how you may access and use the Contact State platform and services.
- 1.2 Defined terms in this Acceptable Use Policy shall have the meaning given in the Contact State Terms of Service ("Terms") and the same rules of interpretation apply.
- 1.3 You are only permitted to use and access the Services for the purposes set out in the and in accordance with its terms. Use of the Services (or any part) in any other way, including in contravention of any restriction on use set out in this Acceptable Use Policy, is not permitted. If any person does not agree with the terms of this Acceptable Use Policy, they may not use the Services.

2 Restrictions on use

- 2.1 As a condition of use of the Services, you agree not to use the Services nor permit them to be used:
 - 2.1.1 for any purpose that is unlawful under any applicable law or prohibited by this Acceptable Use Policy or the Contract;
 - 2.1.2 to commit any act of fraud;
 - 2.1.3 to distribute any virus or malware or similar item;
 - 2.1.4 in any manner that disrupts the operations, business, equipment, websites or systems of Contact State Ltd or any other person or entity (including any denial of service and similar attacks);
 - 2.1.5 to promote any unlawful activity;
 - 2.1.6 to gain unauthorised access to or use of any computers, data, systems, accounts or networks of any person;
 - 2.1.7 in any manner which may impair any other person's use of the Services or use of any other services provided by us to any other person;
 - 2.1.8 to attempt to circumvent any security controls or mechanisms;
 - 2.1.9 to attempt to circumvent any password or user authentication methods of any person;
 - 2.1.10 in any manner inconsistent with the Contract, the Service Description or any instructions provided by Contact State from time to time; or
 - 2.1.11 in any manner which does not comply with the provisions relating to intellectual property rights contained in the Contract.
- 2.2 You must not use the Services for any of the following purposes:
 - 2.2.1 copying, reproducing, publishing, distributing, redistributing, broadcasting, transmitting, modifying, adapting, editing, abstracting, storing, archiving, displaying publicly or to third parties, selling, licensing, leasing, renting, assigning, transferring,

disclosing (in each case whether or not for charge) or in any way commercially exploiting any part of the Services or the Platform;

2.2.2 permitting any use of any part of the Services or the Platform in any manner by any third party or making the Services or the Platform (or any part) available to any third party or allowing or permitting a third party to do any of the foregoing;

2.2.3 combining, merging or otherwise permitting any of the Services (or any part of the Platform) to become incorporated in any other program or service, or arranging or creating derivative works based on it (in whole or in part); or

2.2.4 attempting to reverse engineer, observe, study or test the functioning of or decompile the Platform or the Services (or any part),

2.2.5 except as expressly permitted under the Contract.

3 Linking and other intellectual property matters

3.1 As a condition of use of the Services, you agree not to:

3.1.1 create a frame or any other browser or border environment around the content of the Services (or any part);

3.1.2 display any of the trade marks or logos used on the Services without Contact State's permission together with that of the owner of such trade marks or logos; or

3.1.3 use Contact State's trade marks, logos or trade names in any manner.